

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of	Examiner:	Nguyen
Baumeister et al.	Art Unit:	2614

Serial No.: 10/748,837

Filed: December 29, 2003

For: SYSTEM AND METHOD FOR PROCESSING AND ROUTING INCOMING  
CALLS TO A COMMUNICATION ASSISTANCE SYSTEM

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**SUBMITTED VIA EFS-WEB**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**REPLY TO OFFICE ACTION**

S I R:

In response to the Final Office Action dated March 2, 2011, please amend the above-identified application as follows. A Petition for a One Month extension of Time is attached.

**Remarks** begin on page 2 of this paper.